Just as the terms *bureaucracy* and *bureaucrat* long ago came to suggest narrow outlook, lack of humanity, and otherwise vague reprobation, similar connotations have been attached to computer technology and personnel, although less frequently as a laity begins to take responsibilities from the priesthood.

> James R. Beniger The Control Revolution: Technical and Economic Origins of the Information Society (1986)

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COMMUNICATIONS OF THE T_EX USERS GROUP Editor Barbara Beeton

VOLUME 20, NUMBER 2 PORTLAND • OREGON June 1999 U.S.A.